

Support Center

Terms of Use · Privacy Policy

## ELD DESIRED APP

To access your ELD seamlessly with ELD Desired, download the designated logbook app to your preferred device.

Your fleet manager will provide you with a username and password, which you will use to log into your account. This ensures smooth and secure access to your electronic logging device.





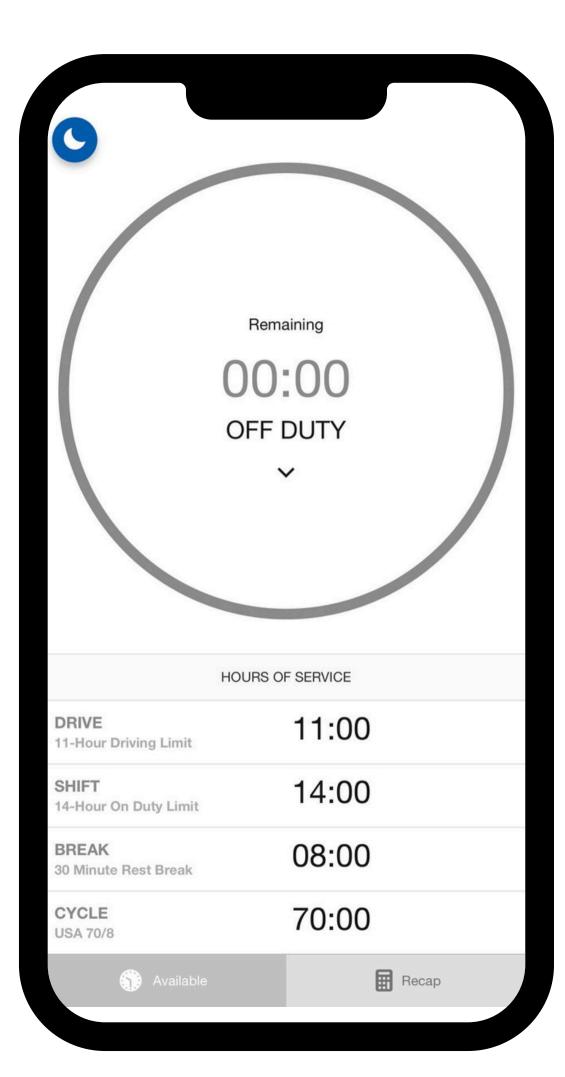
## Hardware

• Ensure you have the correct cable for your vehicle.

• Connect the cable to the ELD and then to your vehicle's diagnostic port.

**Note:** The diagnostic port is typically found under the dashboard or on the floor next to the driver's seat.

• Secure the device to the dashboard or the side of the cabin for optimal stability and performance.



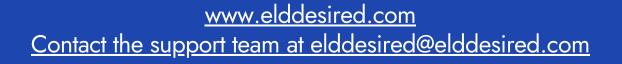
## Logs

Navigate to the "Logs" section in the menu to view your current logs and those from the past 14 days.

You can tap on a specific status to edit it, though previous statuses cannot be deleted. Note that driving time recorded by the ELD is immutable.

Certified logs can be edited, but this will invalidate the certification, necessitating recertification after any changes.

Be aware that edits may lead to HOS violations; the system will notify you in such instances but will not prevent the edit.





## **ELD DESIRED Malfunction Manual**

#### Malfunction indication:

• Promptly notify support if the LED light on the ELD device fails to illuminate when connected to the diagnostic port, or if any malfunctions are reported by the application.

#### Note the malfunction:

• Record details of the malfunction and issue a written notice to your fleet within 24 hours of detection.

## Switch to backup logs:

• Utilize paper logs for the day of the malfunction and until the ELD device is repaired or replaced. During inspections, be prepared to present the previous 7 days of records from the application.

### 8-day rule:

• Upon discovery of an ELD malfunction, the motor carrier must initiate corrective actions within 8 days to rectify the issue.

www.elddesired.com

Contact the support team at elddesired@elddesired.com



## ELD DESIRED Inspection Mode

#### For ELD desired functionality:

- Navigate to the "DOT Inspection" option in the menu and tap "Start Inspection".
- Allow the inspector to view your electronic logs directly from your mobile device. Present this instruction card if requested.

#### **During inspection:**

- The inspector can navigate through previous or subsequent day's logs by pressing the arrows.
- The inspector can access the log form, log graph, and log events with associated notes.

#### **Exiting inspection mode:**

• To exit the inspection mode, press the back arrow located in the top left corner of the application.

### For Send Logs:

• For To transmit ELD records, the ELD system supports two telematics transfer methods: Wireless Web services and Email. To send records via Web services, drivers should select the "DOT Inspection" menu item and then tap the "Send Logs" button. Alternatively, to send records via Email, drivers should select the "DOT Inspection" menu item, choose "Email Logs", enter the email address provided by an authorized safety official, and then press the "Send" button.





## ELD compliance Solution Tailored Technology for Your Industry

Tailored to meet your unique requirements, ELD Desired's solutions are meticulously crafted with a deep understanding of the trucking industry. We prioritize simplicity, intelligence, and affordability to ensure seamless compliance in both the United States and Canada.

Revolutionize your asset management and business operations with our suite of products and services. Drawing from extensive experience across various industries, our solutions, including asset and vehicle tracking, electronic logging, and enterprise offerings, are adaptable to virtually any business scenario. With ELD Desired, expect transformative solutions inspired by real-world expertise, customizable to integrate seamlessly with your existing systems.

www.elddesired.com

Contact the support team at elddesired@elddesired.com

## Discover the Standardized Workflow





## **ELD Compliance Solutions:**

Automate your operations fleet with ELD Desired.
Technology that meets your industry's needs!

## Trucking Solution:

Our solution empowers you to optimize asset utilization, enhance team accountability, slash operating expenses.



## Trucking Solution

## Efficiently track and manage your entire fleet with ELD Desired!

Our solution empowers you to optimize asset utilization, enhance team accountability, slash operating expenses, and prioritize safety.

Experience real-time driver performance monitoring and delivery confirmation with our cutting-edge trucking management software.

Say goodbye to paperwork with our paperless fleet management system, doubling as route planning software for lightning-fast delivery arrangements.

Utilize our Truck Log and Dispatch History features to monitor miles logged for each truck seamlessly. And with ELD Desired, securely upload, download, and fax equipment documents hassle-free.



## We will take Care of Time Logs



### **REPORTS & STATS**

ELD Desired enables seamless financial reporting with features like automatic expense imports, customizable invoices, and accelerated payment processing, ensuring you get paid faster and efficiently manage your finances.



### **IFTA & IRP REPORTS**

ELD Desired delivers precise IFTA Mileage Reports effortlessly. Enjoy automated reports providing exact mileage details, streamlining your operations and ensuring accurate compliance with ease. Benefit from automatic.



## **REAL-TIME TRACKING**

With ELD Desired, track all your assets seamlessly, gaining real-time visibility into both drivers and vehicles. Stay informed and in control with comprehensive monitoring capabilities.

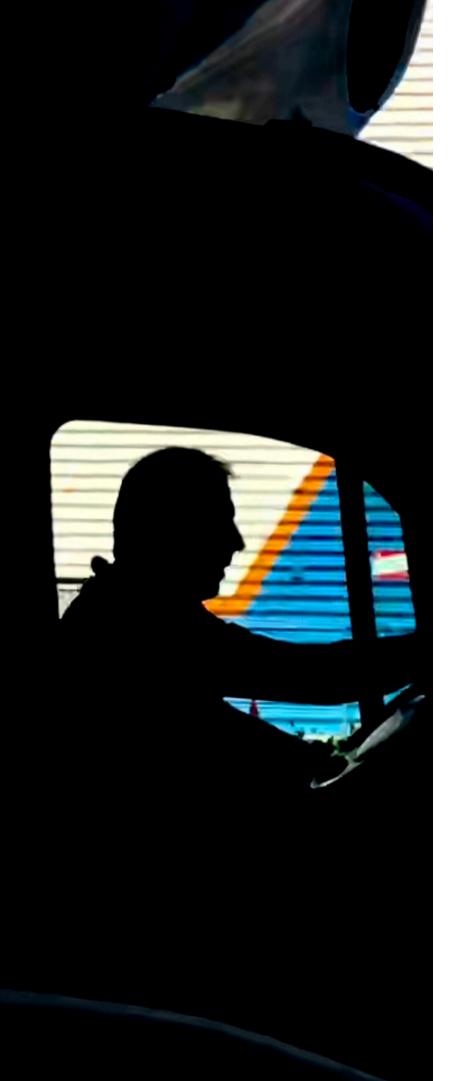
<u>www.elddesired.com</u>

Contact the support team at <u>elddesired@elddesired.com</u>



# Financial Services

**Evaluating Our Packages** 



## **OUR PACKAGES**

Unlock seamless integration for your fleet management with our ELD device. Connect effortlessly with top-tier fleet management systems and third-party apps, streamlining workflows, reducing manual data entry, and maximizing efficiency across your operations.

ELD Premium for single vehicle \$330 Per Year	ELD Compliance for single vehicle \$30 Per Month
Electronic Logbook Electronic DVIR Fleet Manager Portal IFTA reporting GPS Fleet Tracking	Electronic Logbook Electronic DVIR Fleet Manager Portal

## Contact Us

Reach out to us for inquiries or comments.

#### **PHONE NUMBER**

+1 (866) 353-4866

#### **EMAIL ADDRESS**

elddesired@elddesired.com

#### **WEBSITE**

www.elddesired.com

